

PROJECT OVERVIEW

GETTING STARTED



THE ESTIMATE
How much will this cost?

You have a budget and timeline to meet and quality expectations. We provide clear inclusive quotations highlighting any options requested, like alternative materials, safeguarding your project's success.

While we bid-tender jobs to general contractors using BuildWorks, we also work directly with contractors, facility managers and business owners.



THE APPROVAL
Let's get started

Once you've reviewed the quote, we need your approval (email, a purchase order, letter of intent or contract) so we can roll up our sleeve and start!



SHOW DRAWINGS
This is what it'll look like

Shop drawings detail the materials, measurements and components being built. You, or the design professional, review and approve. This ensures all the little details are ironed out before material is cut, saving a lot of money and time later on.

THE BUILD



MATERIALS ARRIVE
Start the machines

Materials are ordered and placed in our climate-controlled holding area. Some specialty material comes from the US and as far away as Italy, taking weeks. But don't worry, we're doing all the scheduling, so you can focus on other things.



CUTTING
Creating some dust

Actually, our dust-collection system takes care of most of the dust. Sheet goods are cut on our computer controlled beam saw. The machine's accuracy ensures pieces are precisely cut with optimization, all saving you money.



SORTING
All together now

As your pieces are cut, they're labeled with the project details and placed on a job cart. The job carts ensure all your job pieces are together for manufacturing.



EDGING
Finishing touches

Exposed edges and shelves are edged with PVC, ABS, laminate or hardwood using an Edgebander machine for a great looking product.



CNC
Holes in one

Your millwork components move to the CNC machining center where holes for hinges, shelf pins, assembly dowels and locks are created. This machine is super accurate, ensuring all the pieces go together precisely in assembly.



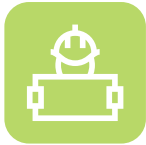
ASSEMBLY It's coming together

Cabinet pieces are put together using dowels and glue, are clamped and backs are screwed on. Door fronts are added, drawers are assembled and placed inside.



CUSTOMIZATION More than just boxes

Custom items, anything not resembling a box, require a different manufacturing process and go to our highly trained specialized journeyman cabinet maker. These items include receptions, window sills, door frames, display units, boardroom tables, counter tops, wall paneling and unique features.



QUALITY CONTROL Checking 1, 2, 3

We build to AWMAC standards and have done so for over 20 years, even when not specified. This ensures you get best possible product with well built millwork that will stand the test of time. Here's just a few of our checks, with most achieved by our building process.

- review for any scratches or chips
- test for flushness of edging—don't want anything catching on edges
- check the hardware is working properly—drawer slides, hinges and locks
- ensure gaps between doors are equal and within tolerances
- ensure flushness of all joinery
- check for overall aesthetics—matching grains and colours

THE DELIVERY



SHIPPING There it goes

An itemized shipping list with final placement rooms is included. This ensures all pieces are shipped and unloaded to the correct place. This greatly reduces time delays for missed or misplaced items. To reduce transit damage, all cabinets are wrapped separately and counter tops are cleated to protect edges and seaming.



INVOICING The bill

Once the millwork is shipped to you, we email your invoice along with any supporting documentation.



WARRANTY We service what we sell

Our millwork has a two-year guarantee against defects in workmanship and materials — above the one-year industry standard. If there's a product issue, we'll sort it out!

Your project can be inspected for adherence to AWMAC standards, ensuring you receive what you specified. This is through the AWMAC quality assurance Guarantee and Inspection Service (GIS) program. As a proud AWMAC member, we are able to provide this option at the time of the estimate.



CARE & CLEAN OF MILLWORK It'll last a long, long time

Our products are built to last. With proper cleaning and care, they'll last for years. We have an in-depth document showing how to clean and care for all the components of your millwork, found on www.ranco.ca